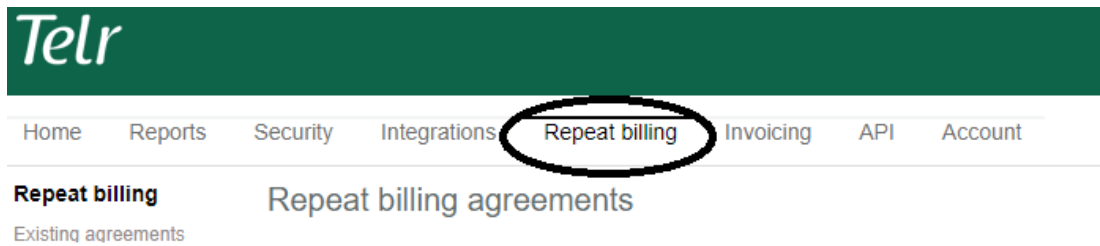


Future Cancel Date in Repeat Billing Agreement

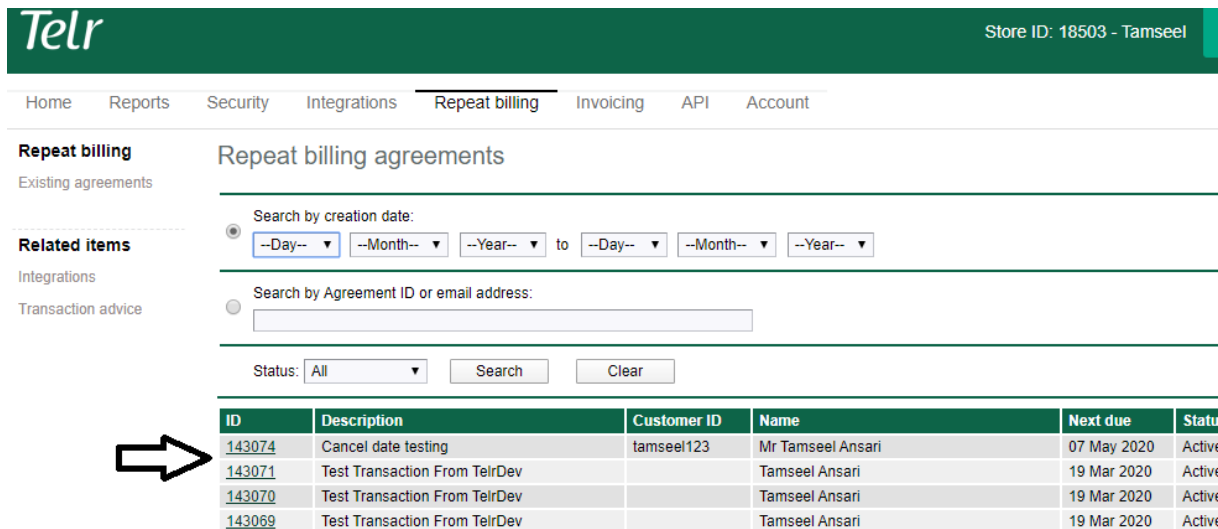
New feature for updating “Future Cancel Date” in ‘Repeat Billing Agreement’ has been made live on production. Merchant can now set agreement cancel date on their Repeat Billing agreement and our system will cancel the agreement directly without manual intervention of the merchant.

You can find below the detailed information for updating cancel date for a Repeat Billing Agreement.

- Go to Repeat billing tab in Telr Admin and open ‘Existing agreement’ tab



- Search the agreement for which you want to set a cancel date and click on the agreement ID.



- Agreement details will be opened. Click on 'Change Details' and an Information box will appear; there you need to select the desired cancel date from 'Modify Cancel Date' option and Click on 'Change' Button.

Telr Store

Home Reports Security Integrations **Repeat billing** Invoicing API Account

Repeat billing

Existing agreements

Related items

Integrations

Transaction advice

Agreement ID:	143074
Created:	18 Mar 2020
Status:	Active
Initial amount:	Dh5.00
Agreement details:	Dh10.00 every 2 months
Description:	Cancel date testing
Customer ID:	tamseel123
Name:	Mr Tamseel A
Address line 1:	test 123
Address line 2:	123 test
Address line 3:	
City/Suburb:	Dubai
Region/State:	
Country:	
Post/Area code:	
Email address:	tamseel.ansar
Phone number:	
Payment method:	Invoice
Next payment due:	07 May 2020

Change agreement details

Enter the new details for this agreement.

Description:

Cart ID:

Customer ID:

Extend Subscription:

Transaction ID:

Current Cancel Date:

Modify Cancel Date

Amount: AED every Month(s)

- Agreements current cancel date will be updated, and the agreement will be cancelled in future on the set cancelled date.

The screenshot shows the Telr web application interface. At the top, there is a navigation bar with the Telr logo and 'Store ID: 18'. Below this is a menu with options: Home, Reports, Security, Integrations, Repeat billing (selected), Invoicing, API, and Account. The main content area is titled 'Repeat billing' and shows details for an agreement with the description 'Cancel date testing'. The details include Customer ID (tamseel123), Name (Mr Tamseel Ansari), Address line 1 (test 123), Address line 2 (123 test), Address line 3, City/Suburb (Dubai), Region/State, Country, Post/Area code, Email address (tamseel.ansari), Phone number, Payment method (Invoice), and Next payment due (07 May 2020). A modal window titled 'Change agreement details' is open, allowing users to update the agreement. The modal contains the following fields: Description (Cancel date testing), Cart ID (tamseel123), Customer ID (tamseel123), Extend Subscription (M), Transaction ID (030025118469), Current Cancel Date (08 Apr 2020, circled in red), and Modify Cancel Date (with dropdowns for Day, Month, and Year). The Amount is set to AED 10.00 every 2 Month(s). There are 'Change' and 'Cancel' buttons at the bottom of the modal. Below the modal, there is an 'Agreement history' section with an 'Action' column and a row for 'Agreement created' on 18 Mar 2020 at 11:37.

Note: Setting future cancel date option is available only on the Repeat billing agreement created for unlimited period on all the mode i.e. through API, Invoice or Quicklink. Repeat term should not be set for any set period.